



888.DART.123

2600 W. Big Beaver Ste. 540

Troy, MI 48084

Job Title: IT Director
Location: Troy, MI
Position: Full-time (in-office)

About us:

Dart Appraisal is a leading nationwide independent Appraisal Management Company (AMC) established in 1993. Our company was founded on the principle that an AMC could create transparency between the lender and appraiser, cultivating a process that brings out the best in both parties.

We manage a nationwide panel of state licensed appraisers and are committed to providing the highest quality and efficiency of appraisal management in the industry. Dart Appraisal utilizes innovative technology to manage appraisal orders in real-time while centralizing all appraisal communication.

Position Overview:

As the **IT Director**, you will be responsible for overseeing the development and implementation of technology strategies that align with the company's goals. This is a hands-on role with the ability to make a significant impact on the business. You will lead the technology team, drive innovation, and ensure that our technology infrastructure supports our business objectives.

Key Responsibilities:

- **Technology Strategy:** Develop and execute the company's technology strategy in alignment with business goals.
- **Leadership:** Lead and mentor the technology team of 3 FTEs + IT vendor/s, fostering a culture of innovation, collaboration, and continuous improvement.
- **Infrastructure Management:** Oversee the company's IT infrastructure, ensuring security, scalability, and performance.
- **Product Development:** Collaborate with internal and external stakeholders to guide the development of new products and features.
- **Product & Service Support:** Assist internal team members and clients with technical issues, and support integrations and audits. Develop and enforce policies and procedures.



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- **Research & Development:** Stay abreast of emerging technologies and assess their potential impact on the company's operations and market position.
- **Budgeting:** Manage the technology budget, ensuring efficient allocation of resources and maximizing ROI.
- **Collaboration:** Work closely with leadership and other departments, including marketing, sales, and operations, to integrate technology solutions that enhance business processes.
- **Vendor Management:** Evaluate and manage relationships with technology vendors and service providers.
- **Compliance & Security:** Ensure compliance with industry standards and regulations, and implement best practices for data security and privacy.

Qualifications:

- Bachelor's degree in Computer Science, Information Technology, Engineering, or a related field. Master's degree preferred.
- 10+ years of experience in technology roles, with at least 5 years in a leadership position (e.g., CTO, CIO, VP/Director of Technology).
- Strong understanding of software development, cloud computing, cybersecurity, AI Machine Learning, and data management.
- Minimum of 1-2 projects completed where AI solutions were implemented to drive up efficiencies, reduce costs, etc. (Preferred)
- Very good understanding of Microsoft Tech Stack (NET, SQL Server, and the Azure hosting environment). Some technical background is preferred.
- Proven ability to lead cross-functional teams and drive technology initiatives.
- Ability to think strategically and understand the business impact of technology decisions.
- Excellent verbal and written communication skills, with the ability to convey technical concepts to non-technical stakeholders.
- Strong analytical and problem-solving skills, with a proactive approach to overcoming challenges.

What We Offer:

- ✓ Competitive salary and benefits package
- ✓ Generous paid time off package starting in your first year of employment
- ✓ Management team that encourages suggestions and feedback



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- ✓ Supportive management and ability to make a large impact on the organization
- ✓ Innovative, team-oriented environment that doesn't skimp out on fun

To apply, please submit your resume and cover letter.

Dart Appraisal is an equal-opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.